

## eHealth Exchange Jennifer Rosas, eHealth Exchange Director







## Introduction to the eHealth Exchange

**Largest Health Data Sharing Network in America Connecting:** 





Four federal agencies (DoD, VA, HHS including CMS, and SSA)



~50% U.S. hospitals





26,000 medical groups



950+ dialysis centers



8,300 pharmacies



Supporting more than 100 million patients

Shared Governance and Trust Agreement

Common Standards, Specifications & Policies





## eHealth Exchange Core Values



- Lead in national-level exchange of health information to establish HIE as a standard of care, while fostering and supporting innovation
- Maintain openness and transparency in the conduct of operations
- Cultivate trust and protection of information exchanged
- Encourage participation and inclusiveness across a diverse set of stakeholders
- Provide for accountability, fairness and due process
- Maximize effectiveness and efficiency in the exchange of health information
- Evaluate, learn and promote continuous improvement in its own operations

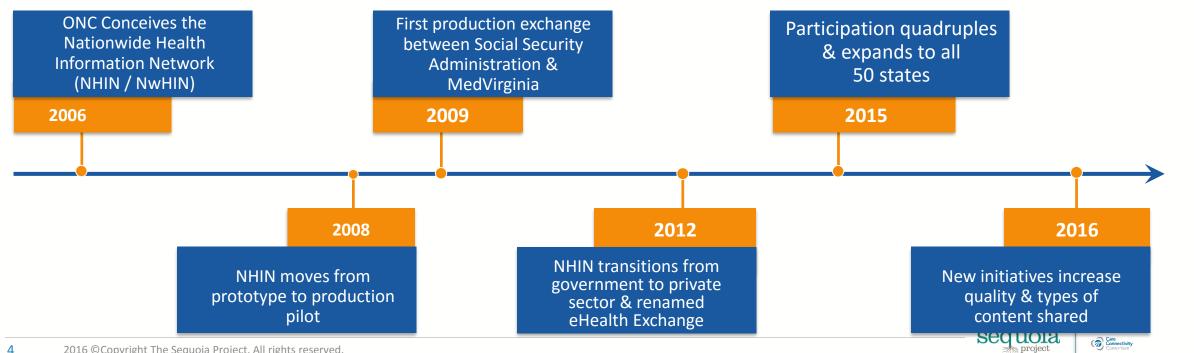




## Maturity Matters...Ten Years of Experience

- A solid proven governance model
- DURSA minimizes barriers to nationwide exchange
- Mature capabilities, processes, operations, testing, and with strong cultural knowledge base
- Testing and onboarding have simplified efforts for partners to exchange as part of nationwide approach

- Growth is in the number of medical groups
- Federal partner programs leverage eHealth Exchange as integral part of their interoperability strategy
- Relatively negligible maintenance costs
- Recognized by SDOs as significant nationwide community of implementers



## National Use Cases and Standards Supported



#### **Use Cases**

- Treatment / Care Coordination
- Military / Veteran Health
- Social Security Disability Benefits Determination
- Quality Reporting for the End Stage Renal Disease Program – CMS
- Patient mediated exchange through a PHR
- Clinical data sharing for alternative payment models
- Immunizations
- Consumer Access
- Life Insurance



## Specifications & Standards

- Query: SOAP / SAML + IHE Suite
- Push: Direct, Document Submission / Admin Distribution
- Content: C32, CCDA, quality measures
- FHIR (pilot HSPC)
- Others under consideration





## eHealth Exchange Validated Products



#### **Why Test Your Product?**

New participants
leveraging an eHealth
Exchange Validated
Product reduce effort and
cost in onboarding

#### Vendor

#### **Validated Product**



#### OpenHRETM



Browsersoft

Clinical Exchange Platform







Care Everywhere (2012, 2014, 2015)



**Greenway Exchange** 



CareAlign 3.0

#### Vendor

#### **Validated Product**















Network v5 and v7



Optum HIE 2.0



Exchange Gateway v3





## Supporting Active Duty Military, Retirees, their Families, & Veterans: DoD and VHA Use Case

#### **Active Duty Military, Retirees, and Veterans**



- Supports active duty military, retirees, their families, and veterans throughout their care by making it possible for medical records to follow the patient
- Improves Care Coordination and can reduce medical errors
- Allows the exchange of DoD health data with other Federal and Private Sector Partners, for clinical care and benefits determination

#### **Providers**



 Allows access to critical information such as test results, medication history and allergy information is available to providers when the patient receives care in the private sector.









## Determination of Disability Benefits – SSA Use Case

#### Manual Process (Mail, Fax, Scan)

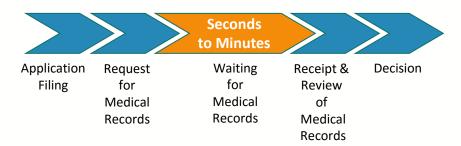


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#### **Benefits for Patients**

- Faster disability claim determinations
- Quicker access to monthly cash benefits
- Earlier access to medical insurance coverage

#### **Electronic Process (eHealth Exchange)**



#### **Potential Benefits for Providers**

- Electronic payment for medical information (\$15 / transaction)
- Automated processing of the request for medical information and payment
- Operational Savings in the ROI process
- Potential to recover uncompensated care
  - Faster disability determinations provide patients with faster access to Medicare or Medicaid benefits

#### Social Security Disability Programs

As of November, 2015, SSA is interoperating with 50 Exchange Participants consisting of 6,864 facilities





## Leveraging the eHealth Exchange – Intel Connected Care

- Intel Corporation created an incentivized health insurance/care management program, known as "Connected Care," for its nearly 20K Portland area employees and family members
- Intel's on-campus clinic, known as "Health For Life Clinic," is managed by Premise Health and provides a wide-range of ambulatory services
- Premise Health uses a Greenway Health EMR solution
- "Connected Care" members receive primary care from either local Kaiser Permanente or Providence Medical facilities (both use Epic EMR solutions)



- Intel will guest present
- their case study on Wednesday at 2 p.m.
- A detailed whitepaper is available online.

#### **Intel's Connected Care Program**

Value-based care model designed to improve overall health and wellness of Intel's employees by providing information exchange and real-time care analytics for optimal care





## **Engaging Patients in Their Own Care**



#### **eHealth Exchange's PHR Pilot**

- Breakthrough use of the eHealth Exchange for individual consumers
- PHR use case
- Policy requirements
- Technical requirements
- Functional requirements



#### Personal Heath Records (PHR)

PHR systems capture health data entered by individuals and provide information related to the care of those individuals.

#### Our focus in 2016



Service Level Guidance



Production testing (targeted security, with existing tooling)



Increasing connectivity



Provider directory

#### Want to Learn More?

- Sequoia Content Testing Program @ 2 p.m.
- Patient Identity
   management
   Framework @ 4 p.m.



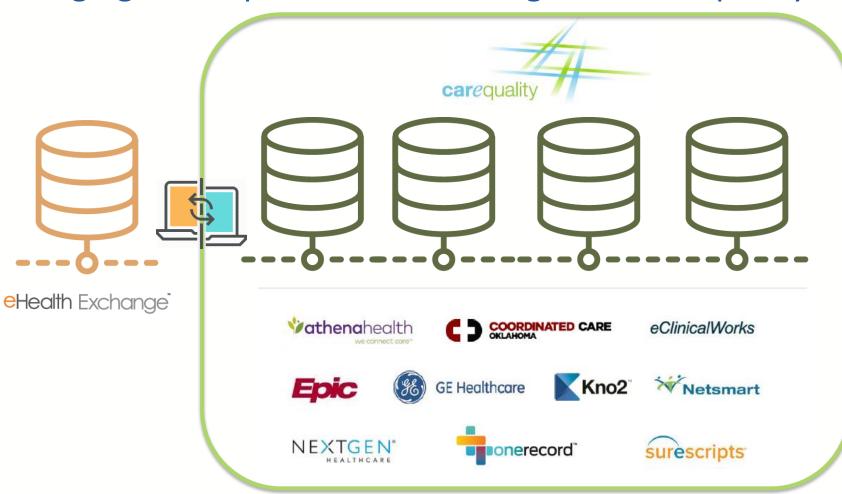
Improve content testing



Patient matching



## Bridging the Gap - eHealth Exchange and Carequality



The eHealth Exchange is a health data sharing network

Carequality allows networks, like eHealth Exchange, to connect to other networks



# Thank You! For more information:

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