



Mental Health  
Center of Denver

# INFORMATION EXCHANGE ACROSS COLLABORATIVE HEALTH NETWORKS





Hello, my name is

**WES**

**WILLIAMS, PHD**

**VP & Chief Information Officer**  
Mental Health Center of Denver

**TOP 5 STRENGTHS**

Ideation, Strategic, Learner, Maximizer, Futuristic

**CONTACT**

[Wes.Williams@mhcd.org](mailto:Wes.Williams@mhcd.org)



**Mental Health Center of Denver**

# INNOVATIONS IN CLINICAL CARE



Mental Health Center of Denver

## DAHLIA CAMPUS FOR HEALTH & WELL-BEING

Our innovative hub for Child & Family Services provides access to healthy food, dental care, early childhood, and a fully array of mental health services.



## ADULT RECOVERY SERVICES

We believe that recovery and well-being are possible for everyone. We honor the strengths and goals of the people we serve.

## SANDERSON APARTMENTS

Brand new 60-unit apartment complex housing Denver's most vulnerable people experiencing homelessness.



## EMERSON ST. FOR TEENS & YOUNG ADULTS

Emerson St. provides a supportive community for teens and young adults, ages 15-26, seeking connection and belonging.



**Mental Health Center of Denver**  
*Where Recovery Happens*

**INNOVATIVE  
TECHNOLOGY  
WHICH SUPPORTS  
OUR CLINICAL WORK**



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# OUR SPECIFIC PROBLEM

- PAYMENT REFORM AS A BUSINESS STRATEGY
- TASKED WITH IMPROVING QUALITY OF CARE
- HEALTH INFORMATION EXCHANGE BETWEEN BEHAVIORAL HEALTH & PRIMARY CARE





# IMPORTANCE OF INTEGRATED CARE

- HIGH COST OF BEHAVIORAL HEALTH CARE
- BEHAVIORAL HEALTH REPRESENTS 3 OF THE TOP 10 MOST EXPENSIVE MEDICAL CONDITIONS
- COORDINATION OF CARE SAVES MONEY





# COMPLEXITIES OF INFORMATION EXCHANGE

- SPECIFIC REGULATIONS FOR BEHAVIORAL HEALTH
- WHY IS 42 CFR PART 2 A BARRIER?
- CHALLENGES OF CORHIO PILOT



# MIGRATION TO CAREQUALITY

- SOLUTION TO 42 CFR PART 2
- QUERY PROCESS
- FIRST MONTH SHARED  
MORE THAN **800 RECORDS**







**A HUGE WIN FOR  
INFORMATION EXCHANGE  
AND PEOPLE LIVING WITH  
MENTAL ILLNESS**



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# NEXT STEPS WITH CAREQUALITY

- CLINICAL RECONCILIATION
- NURSING WORKFLOW CHANGES
- DYNAMIC CONSENT
- SHARED TREATMENT PLAN



# CONTINUED INTEGRATION

- REGIONAL ACCOUNTABLE ENTITY
- EXPANSION OF EXCHANGE WITH OTHER PROVIDERS USING EPIC
- POSSIBLE STATEWIDE SHARED TREATMENT NETWORK



# THANK YOU FOR YOUR TIME

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