Annual Meeting
2023
San Diego California

The Patient is Knocking
Carequality Patient Request
Panelists

Chris Dickerson
Carequality
Moderator

Jennifer Blumenthal
Milliman
Intelliscript/
OneRecord

Glenn Keet
Invitae

Ryan Bramble
CRISP
Patient Request v2.0
Patient Request Flow v2.0

Step 1: Initiator (Patient via App)
- Registers with App (PHR, Other)
- Initiates query via Carequality Implementer/CC (Consumer App)

Step 2: Credentialing Service Provider (CSP)
- Verifies Patient to IAL2 and AAL2
- Provides App with secure token
- App likely responsible for patient identification service charges

Step 3: Token to App
- App receives token from CSP

Step 4: XCPD
- Contains ONLY verified demographics & secure token

Step 5: Responder (Ex. Provider Org)
- Conducts patient match utilizing any combination of an approved demographic set
- May, but is not required to, validate token
- May respond if acceptable match (as defined by the Responder) is achieved and where applicable law allows

Step 6: Patient Record to App
- Contains Patient Access specific record
Q&A

Volunteers

• Email Admin@carequality.org
  • Subj: Patient Request Early Adopters
    • Are filling the Initiator, Responder, or both roles?
    • How you are connected to Carequality? (ex. Implementer or CC)
Thank you for your participation

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